Gladiator eCommercial Security Awareness Training

Customized and convenient web-based training for commercial customers regarding online fraud risks

eCommercial Security Awareness Training is a web-based training solution from Gladiator Technology, a ProfitStars® solution. It provides content and tools to assist a financial institution in increasing commercial customers' awareness of online fraud risks while educating them about effective techniques that can be used to ensure the confidentiality and integrity of online financial transactions, helping mitigate the risk of ID theft.

Customized and branded for each financial institution, eCommercial Security Awareness Training (eCommercial SAT) is based on current FFIEC guidance, best practices, and industry standards. The training includes twelve months of access to web-based training, a module for educating internal employees that interact with business customers, and ongoing communications on the latest threats to online banking customers.

Need help meeting compliance directives on customer education – as recommended as part of an effective layered security approach in the 2011 FFIEC Supplement to Authentication in an Internet Banking Environment guidance?

This web-based training is easily administered to commercial customers, and Gladiator Technology's dedicated IT Regulatory Compliance experts will assist in developing essential, yet easy-to-understand, content and in keeping the information up-to-date. As a result, financial institutions are equipped to provide their customers with a standardized training format that is both time-efficient and convenient for the individual customer's schedule. The web-based training also includes features that allow financial institutions to track customer acknowledgement and information retention via quiz scores.

eCommercial SAT training provides compelling educational information that FIs can track through means of reporting in order to **demonstrate compliance** with regulatory directives for **customer education** and awareness efforts.

With eCommercial SAT, Gladiator's IT Regulatory Compliance experts provide a customized and convenient web-based training solution to help you reach your security and compliance objectives – and avoid further examiner scrutiny.

Contact us today!

ProfitStars®

eCommercial SAT Features and Benefits

- Addresses internal and external threats unique to the commercial banking customer's online financial transactions.
- Defines best practices security controls (to protect, detect, and respond).
- Includes concepts for educating commercial banking customers on identity protection.
- Tracks course access by user
- Includes an eAcknowledgment Form.
- Includes quiz to quantify and measure learning.
- Has reporting capabilities for acknowledgement and quiz scores.
- Includes branding for each financial institution (with limited customized content).
- Covers content based on the latest FFIEC Authentication Guidance, industry standards, and best practices – all presented in a convenient online format.

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Additional information is available at www.ProfitStars.com or by calling 877.827.7101

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